

Jøtul High Flow™ Catalytic Combustor 10 – Year limited Warranty

Jøtul North America Inc. warrants to the consumer who purchases a Jøtul High Flow Combustor as a component in an EPA – Certified Jøtul solid fuel appliance, 100 % against defects in material and workmanship for a period of 10 years from the date of purchase.

Conditions and Exclusions:

1. The Jøtul High Flow Combustor 10 Year Warranty is for the original purchaser of the Jøtul wood stove or wood insert and is non – transferable.

2. The Jøtul High Flow Combustor 10 Year Warranty will be void if the combustor has been mechanically abused or if improper materials are burned in the stove or insert. See list below.

3. The Jøtul High Flow Combustor 10 – Year Warranty does not apply to any other components of the Jøtul wood stove or wood insert.

4. The Jøtul High Flow Combustor 10 – Year Warranty covers replacement of the original Jøtul High Flow Combustor due to defects in material and workmanship at no charge within the first 10 years.

5. If the Jøtul High Flow Combustor fails a second time within the 10 year period, the combustor will be covered for 50 % off the current retail.

5. Return the defective combustor to your local Jøtul Authorized Dealer who will submit a warranty claim on your behalf. All claims must be accompanied by proof of purchase showing the name of the selling dealer, date of purchase, Jøtul stove or insert model and the serial number of the unit, along with the consumer’s name. All claims must be accompanied by clear photos of the damaged combustor.

6. Related cost of replacement such as installation, travel, and shipping are excluded and the responsibility of the consumer.

7. Return of the original Jøtul High Flow Combustor to Jøtul North America may be required.

8. Any subsequent replacement combustor within the 10-year warranty, will be at the current retail price.

***BURN UNTREATED WOOD ONLY. DO NOT BURN:**

- Coal;
- Garbage;
- Synthetic fuel or logs;
- Material containing rubber, including tires;
- Material containing plastics;
- Waste petroleum products, asphalt products, paints, paint thinners or solvents;
- Materials containing asbestos;
- Construction or demolition debris;
- Railroad ties or pressure-treated wood;
- Manure or animal remains;
- Lawn clippings or yard waste;
- Salt water driftwood or other previously salt-water; saturated materials;
- Unseasoned wood;
- Colored paper, or
- Paper products, junk mail, cardboard, plywood, or particle board. (The prohibition against burning these materials does not include the use of fire starters made from paper, cardboard, saw dust, wax or similar substances for the purpose of starting a fire.)
- Burning of any of the materials listed above can result in the release of toxic fumes, cause smoke, or render the catalytic combustor permanently damaged and ineffective.